

## A. General Information

### A.3 Owner Responsibilities

#### **CALL BEFORE YOU DIG: 1-800-562-6150**

Owners of LOSS (defined by L&I as facility operators) must subscribe to a one-number locator service per RCW 19.122 (see Section G of this manual). ‘Call Before You Dig’ requirements apply when repairing or replacing buried LOSS components. You will also be notified to identify where your lines and tanks are buried if underground work is going to be done in your area.

- a. The owner shall obtain an operating permit from the department and shall renew it annually as long as the LOSS is in service.
- b. The owner shall employ a qualified operator(s) at all times.
- c. The owner shall submit an annual operating report prepared and signed by the qualified operator.
- d. The owner shall employ an approved management entity at all times.
- e. The owner shall ensure that reliable and representative monitoring following operating permit requirements is conducted and that results are provided to the department.
- f. The owner shall notify the department within five calendar days when the LOSS is not in compliance with an operating permit monitoring limit or condition.
- g. The owner shall address and correct all failures immediately and shall report the condition to the department within one business day of discovery.
- h. The owner shall ensure that financial resources are sufficient for O&M of the LOSS.
- i. The owner, along with the operator is responsible for ensuring that certain substances do not enter the LOSS collection system. These include:
  - Strong bases, acids, chlorinated solvents, or other toxic or hazardous substances
  - Fire or explosion hazards
  - Solid or viscous wastes that could plug sewer lines
  - Drainage from surface runoff, footing drains, roof drains, subsurface storm water infiltration systems, swimming pools, and other non-sewage drains
  - Industrial wastewater
- j. The owner shall respond to customer concerns and service complaints in a timely manner.

- k. The owner shall use reasonable security measures to protect the LOSS treatment processes and components, including the soil profile, from possible damage or harm by unauthorized persons, vehicles, animals, vegetation, or other sources.

## **A. General Information**

### **A.4 Operator Responsibilities**

- a. The operator shall be certified by the Department of Ecology or approved by a local health jurisdiction or otherwise acceptable to the department in accordance with 246-272B-07200 WAC.
- b. The operator shall be responsible for safely and lawfully operating the LOSS and ensuring that it consistently and reliably treats sewage as directed in the operating permit.
- c. The operator shall prepare, sign and submit monitoring reports prepared in accordance with the Monitoring and Reporting Plan (Appendix 5), certifying that the results are correct and the report is complete.
- d. The operator, along with the owner, is responsible for ensuring that certain substances do not enter the LOSS collection system. These include:
  - Strong bases, acids, chlorinated solvents, or other toxic or hazardous substances
  - Fire or explosion hazards
  - Solid or viscous wastes that could plug sewer lines
  - Drainage from surface runoff, footing drains, roof drains, subsurface storm water infiltrations systems, swimming pools, and other non-sewage drains
  - Industrial wastewater